

Report to be forwarded the KCC, not later than
the 20th of the month following each calendar quarter.

Attachment B
Docket No. 95-GIMT-047-GIT

Director - Utilities Division
1500 Arrowhead Road
Topeka, KS 66604-4021

Monthly
Quality of Service
Report to the KCC

Company: SCITA
Reporting Year: 2021

5 15 15 2 3 4

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	44	133	44									
% RTRs	A-2	0	0	0									
Average Repair Interval	A-3	1hr	1hr	1hr									
% Appointments Met	A-4	100%	100%	100%									
Jeopardy Condition?	Yes/No	No	NO	NO									
Noncompliance Condition?	Yes/No	No	NO	NO									
Condition Exempt?	Yes/No	NO	NO	NO									

(May, 2008)

Signed Christal Heflinger
Title Purchasing Agent